

## Stack's Nursery and Landscape Design Basic Information Sheet

### SERVICES

Stack's Nursery and Landscape Design offers a full range of landscape construction services. From a brand new construction home to a historic home that needs a face lift, we can design a custom landscape package to fit your needs.

Our consultations often cover the following topics and we can offer solutions for any outdoor living questions you may have:

landscape design  
sod installation  
irrigation systems  
grade work and drainage  
trees, shrubs and ornamental gardening  
paver patios and hardscapes  
concrete installation  
aggregate driveways and natural stone  
decorative and privacy fencing  
natural habitat restoration

### SCHEDULE OF FEES

#### Consultation Rate *\$65 per hour*

\*this is for time spent on your project to explore and create solutions. This is billed in one hour increments with a one hour minimum. This fee is billed at the time of service.

#### Design Fee *\$150 flat fee*

\*this fee is incurred in addition to our hourly consultation rate. This flat rate fee is for the drawing and design work that some projects require. This design work is drawn by our in-house designers working with a scale plot plan provided by the customer. Design fees include plant lists and any relevant information pertaining to the project. This fee is billed upon the completion of the drawing. Designs are not released until this fee is paid.

#### Engineered Drawings *on request*

\*for customers that require an engineered drawing, we can provide these services. Engineered drawings are priced individually depending on the scope of the project and the presentation

requirements.

## **PROJECT SCHEDULING**

We schedule consults during normal business hours (8am-4pm) Monday through Friday. We do our best to accommodate each customer's individual schedule and appointments are made within 48 hours of the customer's request. It can take up to 1 business week between the consultation and the presentation of the design. This time is spent designing, drawing, and coming up with amazing ideas for your landscape.

Once a design has been finalized and the customer is ready to move forward with their project, there is typically a 2 – 4 week lead time between signing the contract to move forward and breaking ground on the project. We give every job the full attention it deserves. We also do our best to work around the weather, however we expect our customers to understand any weather related delays.

During the consultation and design process, our staff will be in communication with each customer in regards to scheduling. We have a full time staff and we are open every day, which gives you the confidence to know you're working with a company that appreciates your business and is always ready to help.

## **WARRANTY**

We believe in standing behind the work we do. We guarantee that if we work for you, it will be done correctly. We have built our business on providing quality services at fair prices. The following are specific warranties for our products and services:

*Trees and Shrubs (installed):* 6 month from date of installation at full replacement. 6 months to 1 year from date of installation plants are warranted at 50% of installed price.

*Trees and Shrubs (retail):* 6 months from date of purchase plants are warranted at 50% purchase price. Plant must be returned in original container with original receipt.

*Regenerated Palmettos:* 18 month warranty for full replacement.

*Sod carries no warranty, retail or installed.*

Warranty does not cover acts of nature, including floods, insects or preventable diseases. Human damage or neglect is also not warranted. Any *installed* plants that are having issues should be reported in a timely manner to your project manager so that preventative action can be taken to try and save the plants.